

Care and Maintenance

Timber is a natural product and will always vary in colour and grain structure, including changing with age.

Clean timber components using a soft, dry cloth to remove dust and use a soft, damp cloth to clean spills from all surfaces.

Note that spills of any liquids, foodstuffs or chemicals must be cleaned and dried immediately to avoid staining of the product.

Metal components should be similarly cleaned. Use a soft, dry cloth to remove dust and a soft, damp cloth to remove spills.

Inspect and tighten all fixings and fittings used to secure your furniture regularly, looking for loosening, wear & tear, and failure of any components. Worn or failed components should be replaced immediately.

The furniture should not be placed close to sources of heat. Protect the furniture against heat from pots and similar by using mats.

Terms & Conditions

Elan Group is not responsible for damage, injury or death resulting from misuse of the product. This includes sitting or standing on products, leaning on, colliding with, pushing or pulling the product, or exceeding recommended loadings (refer to product sheets).

Warranty

The Elan Group offers a 2 year warranty on all Skupa products, which covers structural and/or manufacturing defects which are the result of our production.

Our warranty excludes: normal wear and tear; damage caused by misuse of the product or collision; damage caused by spills, chemical reaction and/or incorrect cleaning; damage or changes in the product due to exposure to damp or external conditions, sunlight and the like.

Warranty commences from the date of delivery.

Returns

All Skupa products are made to order, and therefore we cannot accept product returns under any circumstances once an order is placed and/or payment is received.

Skupa_furniture is part of the Elan group of companies.

Product Stewardship

Once your furniture is no longer required it is able to be recycled, either in its full form or in re-use of the materials. At the end of life, the product can be stripped down to its raw materials for re-purposing – please do not hesitate to return unwanted product to Elan to avoid unnecessary contribution to landfill and help us minimise the waste of our natural resources.